

*Power-Cell Battery Products*  
191 Covington Drive  
Bloomington, IL 60108  
Phone: (630) 295-6800  
Fax: (630) 295-6801



---

### **Shipping and Handling**

- **How long does it take Power-cell to ship out and fulfill my order?**

When you place your order on powercellbattery.com, we will fulfill and ship most orders within 24 hours (business days Monday-Friday; US addresses only). As long as you place your order by 12 p.m. CST, your order should ship the same day.

- **How quickly will my order arrive?**

Most Power-cell orders ship within 1 business day, and standard delivery times range from 3-7 days for most US destinations. Some locations may take up to 10 days.

- **Where does your product ship from?**

Power Cell Battery Products, LLC  
191 Covington Drive  
Bloomington, IL 60108

- **Do you ship internationally?**

Currently, we only ship to the 50 US States and Canada.

- **Can I choose between UPS, FedEx, and USPS?**

Currently UPS is our only carrier. However, if you request another carrier, we can ship collect per the carrier of your choice.

- **Can I have my order shipped overnight?**

Yes, we can overnight ship via UPS, however, we cannot guarantee overnight delivery based on UPS's services. You will need to provide us with your account number.

- **What if my company doesn't have a dock ramp?**

Lift gates are available upon request.

- **Is there a way I can save further on shipping costs?**

For larger orders, Power-cell gives you the option of using our LTL (less than truckload) carriers. Pricing varies based on weight, commodity, and location. Call to ask for a quote.